

Frequently Asked Questions

PRISMA RT-NETWORK

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Meeting of the heads of department
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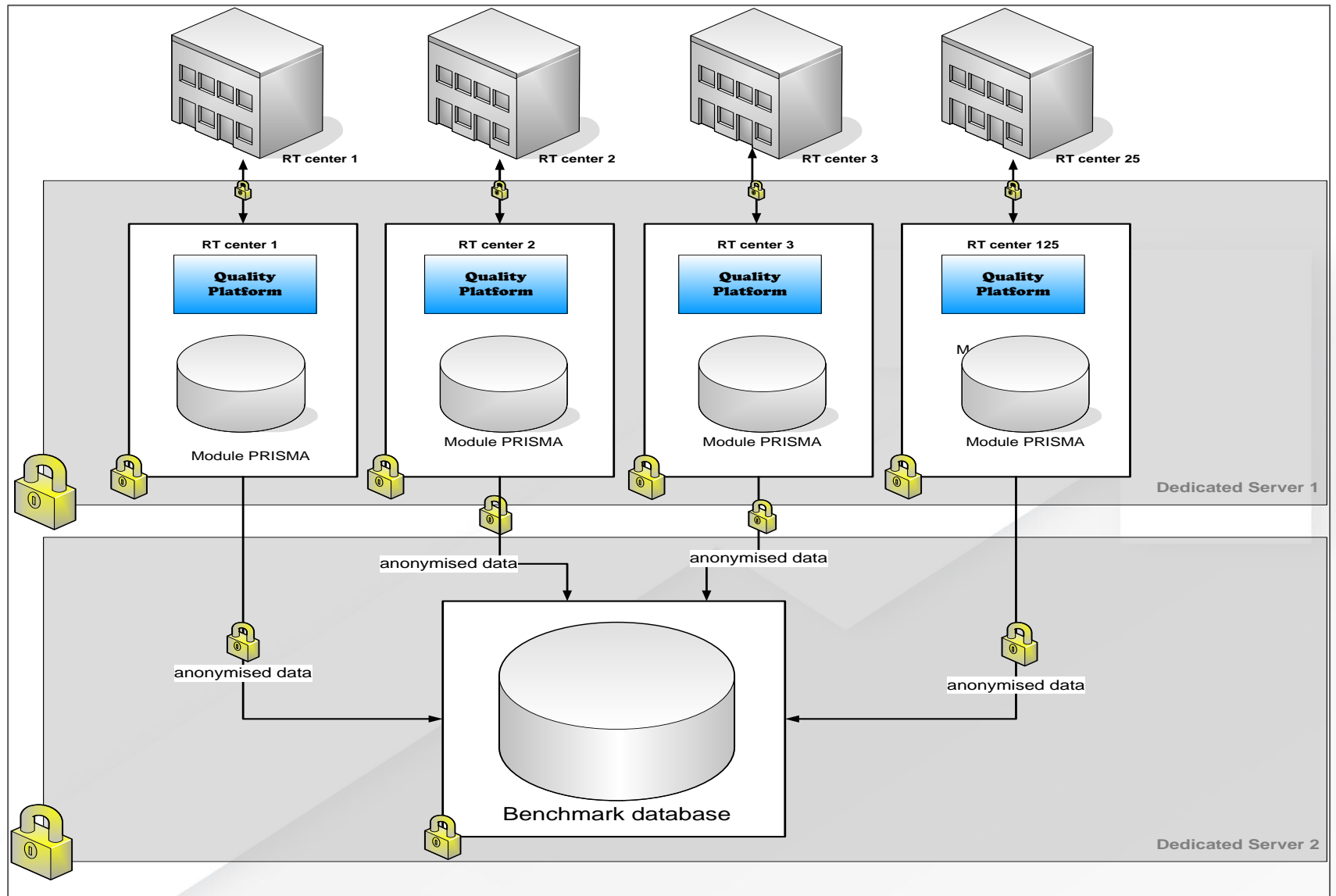
Frequently Asked Questions (1)

- **Number of centers**
24 out of 25 subscribed; 1 center rejected
- **PRISMA-RT Belgium > Belgium / other countries?**
The Netherlands
Belgium
France?
Switzerland?
Germany?
Spain?
.....
International / worldwide?
- **Data into benchmark > Belgian or other countries?**
 - Actual: Belgium
 - Future: international / worldwide

Frequently Asked Questions (2)

- **Location of data?**
Report directly into PRISMA-RT: each center has its own separated DB in cloud
Report in institutional application: local
- **Analysis of data**
Analyses take place in center DB (local / cloud)
- **Which data exported to benchmark?**
Analyzed data: only classified data (codes)
Context variables
NO confidential data (no patient, doctor, reporter, center name, ...)
1st step: Center DB = anonymous to others
2nd step (voluntary): Benchmark DB > contact = exchange knowledge and experience > learn from others
- **Data can be made anonymous in cloud**
Confidential data removed or replaced (through anonymous string) from DB
Decision is individually made by center

Benchmark - Structure



Frequently Asked Questions (3.1)

- **Ownership of data?**

Each center is / stays owner of its own data

Benchmark data: The College

- **Access to benchmark > who?**

College

Team of experts (confidentiality agreement)

No third parties

- **Securing the data**

Compliance to international standards and certification

Information security measures (3.2)

Compliance to international standards and certification

	America	Europe	Canada	Australia	Asia
Security:					
SSL secure	✓	✓	✓	✓	✓
Intrusion detection system (IDS)	✓	✓	✓	✓	✓
Multi-level IPS (network intrusion protection)	✓	✓	✓	✓	✓
Real time event monitoring / alerting	✓	✓	✓	✓	✓
Periodic Risk assessment	✓	✓	✓	✓	✓
Managed backups with 14-day retention	✓	✓	✓	✓	X
Backups saved in multi availability zones in encrypted format	✓	✓	X	X	X

Information security measures (3.3)

Compliance to international standards and certification

	America	Europe	Canada	Australia	Asia
Certifications¹:					
SSAE16 Soc-1 Type II (SAS 70 Type II)	✓	✓	✓	X	✓
ISO-27001	X	✓ ²	X	X	X
CSAE 3416 Type II	X	X	✓	X	X
Compliant to:					
HIPAA ³	✓	✓	X	X	X
PCI DSS	✓	✓	✓	✓	✓
PHIPA	X	X	✓	X	X
NEN-7510	X	✓	X	X	X

Table 2: overview of the main security features and compliancy.

¹ Available on request.

² In the process of certification, expected dec-2012.

³ Health Insurance Portability and Accountability Act - Full overview of HIPAA Ready plan is shown in Appendix 1.

⁴ Overview of the features to ensure PCI 2.0 Compliance are shown in Appendix 2.

The Patient Safety Company

Information security



Compliance to international standards and certification

- **Security statement**
- **TPSC organizational controls**
 - Confidentiality
 - Business continuity
 - Logical security
 - Physical security
 - Vulnerability report
- **TPSC Cloud security** (ip blocking, strong password policies, session timeout, audit trail, etc.)
- **Third party services – hosting partners** (physical security, infrastructure security, back-up & recovery, compliance & certification, etc.)

Frequently Asked Questions (4)

- **Difference with ROSIS**

ROSI

= report different incident categories and compare them

no analytical method

no context variables

no learning platform

PRISMA-RT

= reporting system (near)incidents

analysis methodology (PRISMA)

added context variables RT (qualitative dimension)

compare own data within organization

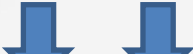
compare with national data

compare with others

learn from others

Statistic analytical tool

Frequently Asked Questions (5)

- **Import / export data**
Institutional registration tool
Export to benchmark PRISMA-RT
PRISMA-RT Network
Import data from benchmark inst. tool
- **Analyze all reports? Which reports?**
Decision at the level of the center
No consensus yet, i.e. severity level
- **How long takes 1 analyze?**
Between 10' – 90 ' by average
Start: longer
Experience 

Frequently Asked Questions (6)

- **PRISMA training**

 - First general session (done)

 - Workshops planned 2 x / y (first May-June, second November-December)

 - Dates first Workshop (2 dates presented –1 choice):

 - DU: 23/5 and 18/6 – location: Leuven and Brussels (or Ghent)
 - FRA: 30/5 and 25/6 – location probably Namur

- **Manage as a RT quality management system can be extended**

 - Audits (i.e. QUATRO)

 - Inquiries

 - Risk Management

 - Prospective analysis (mapping procedures, etc.)

 - Improvement projects, actions, etc.

 - Document management system

 - Decision at the level of each center

Frequently Asked Questions (7)

- **Website:** www.prisma-rt.be or integrate in QM Forum (Belgian Quality Manager Association)?

FAQ

Agenda next meetings / trainings

Publications

Community

Members information

Board

Team of experts